



Certificate PE17/819942616
The management system of

RIMAC SEGUROS Y REASEGUROS ÁREA DE ATENCIÓN DE RECLAMOS

Av. Garcilaso de la Vega (Ex Wilson) N° 955
Lima - Lima

has been assessed and certified as meeting the requirements of

ISO 9001:2015

For the following activities



"Proceso de Atención de Reclamos originados por los servicios, operaciones o productos ofrecidos por Rimac Seguros y Rimac EPS, comprendiendo el análisis, derivación, seguimiento, validación y envío de respuesta al usuario o tercero legitimado"

"Claims Process originated by the services, operations or products offered by Rimac Seguros and Rimac EPS, including the analysis, derivation, monitoring, validation and sending of response to the legitimated user or third party"

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organisation

This certificate is valid from December 05, 2017 until December 04, 2020
Following a recertification audit on August 09, 2017
and remains valid subject to satisfactory surveillance audits.
Re certification audit due before September 04, 2020
Issue 1. Certified since December 05, 2017

Authorised by

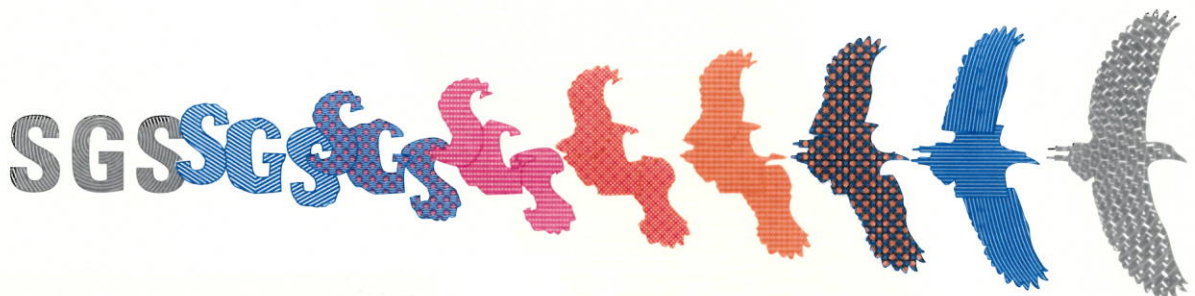
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